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A Message to our Customers, Vendor Partners and Team Members:

During these uncertain times, the health, safety, and well-being of our employees, customers, and vendors remains our top priority. Over the past few weeks it's become clear we're facing an unprecedented challenge, and as the situation evolves within our communities, we are actively making business decisions based on direction from the CDC & WHO (Centers for Disease Control and Prevention & World Health Organization).

Within our showrooms, we have expanded our efforts to provide the safest and healthiest environment possible. We are taking extra precautions to keep our facilities clean, have instructed our employees to remain home if they are showing signs of ANY type of illness (even seasonal allergies) and insist our working employees are following the CDC guidelines to protect themselves and others, including frequent hand washing and wiping down high-touch surfaces, as well as limiting travel and avoiding large gatherings.

Within our corporate offices we have increased our professional cleaning frequency to clean and disinfect the office several times throughout the day, instructed non-essential office employees to work remotely from home, and added additional support staff to assist customers who would prefer to shop online or by telephone. Customers can feel free to use our on-line chat and quote services at [windowrama.com](http://windowrama.com), call 800-897-RAMA or call one of our [20+ locations](#) to speak directly to a window and door expert who can process your order over the phone.

While our Installation Department, Product Service Department, Distribution Center, Assembly Shops, and Delivery Department are all currently working a normal schedule, we do recognize in the current environment that there could be concerns about your order, in-home consultations or installations. We suggest you reach out to your salesperson or a sales support team member at [windowrama.com](http://windowrama.com) to discuss any questions or concerns you may have.

Our hearts go out to all who are impacted by the Coronavirus (COVID-19) and we are committed to doing our part to get through this situation as smoothly and responsibly as possible.

Thank you for your loyalty and continued business.

Al Altieri

Chief Operating Officer  
WindowRama Companies